

10 Year Limited Warranty

International Marble, LLC (IMI), warrants to the original purchaser and the original user for a time of TEN years from date of installation or purchase with Proof of Purchase that our cultured marble products will be free of defects in material and workmanship.

Our liability is limited to repair or replacement of the product at the option of an authorized representative of INTERNATIONAL MARBLE, LLC This warranty does not apply to any damage related to installation and/or use of the whirlpool or hot air massage system.

The warranty will not apply if:

- Product is not installed following the install instructions provided by Intl. Marble Industries, Inc. or not installed according to local building codes and ordinances.
- Moved from original point of installation.
- Proper care and customary instructions are not followed.
- Product is subjected to abuse, mishandling, accident, or natural disaster.
- The product is serviced by a technician other than by a certified or IMI trained technician.

Mold and mildew growth are not a covered item in this warranty. Mold and mildew growth on cultured marble, silicone sealant, and its components is not possible without moisture and a growth source such as soap scum, body oils, and/or another residue. We recommend that the shower area be rinsed with clean water after taking the shower. A hand-held, detachable shower head can be of great help and are readily available as an add-on item from your plumbing supply store or local hardware store.

Mold and mildew prevention in a moisture producing area is a maintenance issue and must be addressed on a regular basis. Recommended solution is to rinse and dry areas thoroughly after use. If mold and mildew growth does occur, it may be removed using a solution of one-third bleach and two-thirds water. Wear gloves and eye protection while washing the area, rinse with clean water and dry thoroughly. Do not use household cleaning products that contain ammonia. Discolored sealant is caused by mold and mildew being allowed to set for over 24 hours. Discolored sealant is not deemed defective; however, should the sealant pull away from the substrate it may be removed by the homeowner and new sealant reapplied.